

Ziad Mansour

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Nationalities: Lebanese, Ivorian.

Age: 29 years old.

Marital Status: Single.



EXPERIENCES

Senior Software Engineer

Reflection International (Perfumes and cosmetics Business)

Beirut, Tayyouneh.

May 2020 – Present

- Responsibility of development of a new ERP system from scratch.
- Studying of project feasibility and how can implement the project successfully.
- Take a general overview about the business and existing software.
- Knowledge of market competitors systems.
- Interviewing users of the current system and who will use the new one, to see all the weakness and strengths and what they need to improve.
- Choosing best technology to apply.
- Taking care of planning and setting the requirements.
- Database Design.
- Create Prototypes about how the system will looks like. (Dashboards Demos).
- Create Processes and flows using UML tools.

TECHNOLOGIES

- Windows Presentation Foundation (WPF) Application, using visual studio 2019.
- .Net Standard Class Libraries.
- .Net Core 3.1 APIs.
- Visual Studio 2019.
- SQL Server 2019.
- GIT source control.
- OOP and solid development.
- Visio, Power Designer.
- Dev express Third parties' controls for WPF.
- Swagger.
- Continuous Integration (CI).

Software Developer

The Net Holding (Freight Forwarder Business)

Beirut, Karantina.

Feb 2015 – Feb 2018

April 2019 – May 2020

- Develop, test and implement new and existing software programs.
- Clearly and regularly communicate with management and technical support colleagues.
- Design and update software database.
- Test, maintain and recommend software improvements to ensure strong functionality and optimization.
- Work with experienced team members to conduct root cause analysis of issues, review new and existing code and/or perform unit testing.
- Identify ideas to improve system performance and impact availability.

- Development of technical specifications and plans.
- Analyze user requirements and convert requirements to design documents.
- Make decisions that provide solutions to business challenges.
- Compile timely, comprehensive and accurate documentation and or reports as requested.
- Communicate effectively and professionally in all forms of communication with internal and external customers.
- Multi-task and change from one task to another without loss of efficiency or composure.
- Software Integrations.
- Data Migrations.
- Daily scrum meeting to take requirements, handle the progresses and set priorities.
- Create Backend Project using Azure function.
- Softwares: ERP Shipping software (Cargo and Express): Windows Form App.
HR Software: Windows Form App.
E-Commerce And Warehousing: Backend development (Azure API and local REST web services).

TECKNOLOGIES AND RESPONSABILITES:

- Windows Forms App(C# and VB.net).
- .Net Standard/ Core Class Libraries.
- SQL Server 2017.
- Azure API.
- TFS and GIT.
- Agile Scrum Methodology.
- OOP and Solid Development.
- REST Web Services.
- Reporting via Crystal Report.
- Azure Service Bus.
- Moving from .net framework 4.6 to 4.7.2.
- Integration process for clients who wants to uplift orders directly to our system to deliver their shipments.
- Working on domestic and express modules also of cargo freight.
- Working on Net Point/ Net Locker business (Option for Consignee to deliver its shipment to a nearest gas station).

Freelance Projects

DIS (Dentist Information System)

A windows form app that can be used by every dentist to facilitate and accelerate the work.

- Add/ edit and delete a Patient.
- Search for a patient through some filters.
- Control payments.
- Add progress for teeth and non-teeth work type.

- Add notes and steps for every session.
- Add all x-ray images or any kind of files in an 'attachments' section.
- Support English, French, and Arabic languages.
- Setting section that allow user to change the password and language.
- Forget password is allowed if the user enter the correct security questions.
- Optional daily back up on any external drive for all data to prevent data loss for any reason.

Easy to use, flexible and straight forward.

Shop Control

A windows form app with dev express third parties control used in any trading business.

- Suppliers Controls.
- Clients Controls.
- Purchases from suppliers.
- Order for clients.
- Categories and items controls.
- Control item prices and currencies.
- Control clients and suppliers accounts.
- Inventory and warehouses.
- Multiple reports.

Manager

Family business (General Trading)

Ivory Coast

March-2018 - March-2019

- Manage warehouses, take care about items also of handling the stock of all them when we have deliveries also when we receive containers.
- Handle the sales percentage of any item, so we can maximize our stock by request more quantities.
- Manage employees, and distribute roles.
- Monitoring the market, so we can know which items are more sold, also of competitor prices.
- Manage clients' accounts, also tracking of their payments and setting the dates and account limit.
- Sales new/ existing items.

Intern

FOO

C# Windows Phone Apps Development.

Beirut, Sen el fil

July-2014 - September -2014

Intern

Born Interactive

C# Windows Phone Apps Development.

Beirut

July -2013 - September -2013

Intern (MSP)

Microsoft Corporation

Microsoft Student Partner program (MSP) – C# Windows phone and windows 8 application developer.

Beirut, Down Town

May-2013 - September -2014

Education

BS

Senior Project: Social Family Tree (SOFT)

**Lebanese International
University (LIU)**

Beirut

2014

Baccalaureate

New Lebanon School

Life Science.

Nabatieh.

2009

IT Skills

Programming Languages:

C#, vb.net, Java, ASP.net, SQL Server, MySQL, XAML, Json, XML, HTML, ADO.Net, Windows Service, Azure APIs, REST web services.

Platform	Windows form apps, WPF apps, windows 8 apps, windows phone apps, web application using asp.net core with angular (Basics).
Programming Tools	Microsoft Visual Studio, Visual Studio Code, NetBeans
Database	Microsoft SQL 2005 / 2008 / 2012/ 2017 Server, MySQL, SQLite
Reporting Tools	Crystal Reports, Excel
Source Controls	Microsoft Team Foundation System, Git.

Languages

Arabic	Mother Tongue Language
English	Second Foreign Language: Good
French	First Foreign Language: Good