

Chafic Moussa

Product And Service Development – Strategy And Marketing Department

A dedicated professional with 5 years of experience in banking sector. Contributed in banking services, product launching, product innovation and digital banking. I am looking for a challenging position in which I can develop my skills and achieve personal as well as organizational goals.

Experience

**2016-02 –
Current**

Product and Service Development

Société Générale de Banque au Liban, Saloumeh

- Analyze competitive products offering and client expectations.
- Research for new technologies features.
- Follow the development and implementation of target products from inception until their launching.
- Prepare product sheet and documents designs.
- Deploy product or service characteristics, functionalities on "Product Guide".
- Develop loans simulations on Microsoft excel in order to calculate payments, APR, insurance payments, file fees and other charges.

**2016-11 –
Current**

User Acceptance Tester

Société Générale de Banque au Liban, Saloumeh

- Develop, coordinate and execute UAT for all products and services.
- Analyze functional specification documents (FSD).
- Responsible for the production of test scenarios, scripts as well as identify and extract custom data for use in testing.
- Perform functional and unit tests end to end on the new digital banking platform and report defects on mantis bug tracker.

**2013-07 –
2013-09**

Payments Operations Officer (internship)

Société Générale de Banque au Liban, Saloumeh

- Control and verify national and international transfers.

Education

**2017-09 –
2020-10**

Masters in Finance

Lebanese University – FSEG II – Achrafieh

**2011-09 –
2015-06**

Bachelor of Finance

Lebanese University – FSEG II – Achrafieh

**1996-09 –
2011-06**

Lebanese Baccalaureate in Economy & Sociology (SE)

Collège Des Frères Mont La Salle – Ain Saade

Certificates

2019-01

Lebanese Financial Regulation – ESA Business School

2018-12

Banking Ethics – ESA Business School

2017-11

Delf B2 – Campus France

Personal info

Address

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Phone

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Skills

Banking products and services (digital, cards, accounts and loans)

Collaboration, Teamwork, Adaptability and Flexibility

Microsoft Office Programs (Word, Excel, Power Point)

Python, SPSS

T24, ICBS and Mantis tracker

Languages

Arabic – Native

French – Advanced

English – Advanced

Achievement

Acted as a key member in "user acceptance tester" team by helping to make good contributions and achieving goals faster.

Interests

- Travelling, Hiking and Running
- Tennis and Basketball (currently playing with SGBL team)
- Blood donor