

# Ismail Al Zaim

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## Objective:

Along with my Mechanical Engineering Degree, I was able at a young age to adapt to many working environments in different sectors where I have showed leadership, enthusiasm and responsibility. I look forward to utilizing my soft and technical skills in different engineering sectors.

## Education:

B.E. in Mechanical Engineering – Beirut Arab University – December 2018  
General Science Baccalaureate – Le Lycée National – July 2014

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## Experience:

- **December 2018 – to present | Automotive Sales | Al Zaim Trading Co. – Beirut, Lebanon**

### **Responsibilities:**

- Provide customer services for all clientele
  - Handle sales of spare parts and accessories for Japanese vehicles
  - Supervise employees
- **June 2017 – July 2017 | Technician – Internship | Est. F. A. Kettaneh S.A – Exclusive Representatives of Audi, VW, VW Commercial and Skoda Vehicles - Dbayeh, Lebanon**

### **Responsibilities:**

- Perform work specified on the repair order in accordance with dealership policies
  - Test components and systems, using advanced diagnostic tools and equipment
  - Diagnose, maintain, and repair vehicle automotive systems
  - Communicate directly with the service advisor so that customers can be informed if any additional service is needed
- **June 2016 – August 2016 | Technician – Internship | Bassoul-Heneine-SAL – Exclusive Representatives of Renault, Dacia, Rolls Royce, BMW, MINI, and BMW Motorrad - Mar Elias Service Center, Beirut – Lebanon**

### **Responsibilities:**

- Review work orders and coordinate with co-workers and supervisors
- Inspect motors in operation, perform road testing of vehicles, and test automotive systems and components using electronic/computer-aided devices to diagnose problems and isolate defects.
- Adjust, repair or replace parts and components of automotive systems including fuel, brakes, steering and suspension systems
- Test and adjust repaired systems according to manufacturer's specification

- **June 2014 – August 2014 | Technician – Internship | Hamdan Est. – Honda Workshop – Beirut, Lebanon**

**Responsibilities:**

- Inspect parts and systems to check if they are working properly
  - Repair or replace worn parts, such as brake pads and wheel bearings
  - Identify mechanical problems, often by using computerized diagnostic equipment
  - Perform basic care and maintenance, including oil changes, and tire rotation
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**Skills:**

- **Language:**

Arabic – Native  
English – Fluent  
German – Basic

- **Computer:**

Microsoft Office (Word, Excel, PowerPoint)  
Numerical simulations using ANSYS  
SolidWorks

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**Certificates & courses:**

- International Computer Driving License (ICDL), February 2016
  - Short course in SolidWorks organized by CCPE (Center for Continuing & Professional Education), January 2017
  - Short course in Applications of Radiant Heating and Cooling Systems in Buildings, Sponsored by Lebanese chapter of ASHRAE, March 2, 2017
  - Short course in Indoor Environment Health Comfort and Productivity, Sponsored by Lebanese Chapter of ASHRAE, March 2, 2017
  - Professional Development Weekend Conference, prepared by ASME/IISE-LAU, November 2018
  - 3rd Annual Automotive Engineering Day X FEV Tech day / Prepared by ASME-LAU – March 30, 2019
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**Professional Membership:**

- ASME Member (American Society of Mechanical Engineers), 2016
  - ASHRAE Member (American Society of Heating, Refrigerating and Air-Conditioning Engineers), 2017-2018
  - Order of Engineers & Architects – Beirut, Lebanon – 2018 -to present
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**Sports & Hobbies:**

Hiking, Camping and Rock Climbing