



Address: Zgharta-North Lebanon
(flexible to relocate)

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Michel Hamod

A computer and communication engineer with more than 8 years of experience in providing solutions, implementation, network designing, a configuration of Cisco routers and switches, troubleshooting of complex networking systems.

Education

2013

Bachelor Engineer at **Notre Dame University- Louaize**
• In **Computer and Communication Engineering**

2012

CCNA (Cisco Certified Network Associate)

2007

Lebanese Baccalaureate in General Sciences - **College de la Salle Deddeh-Koura**

Experience

JANUARY 2015-PRESENT

Owner of Engineering Office for Consultancy

- Assemble documentation packages and produce drawing sets which are then checked by an engineer or an architect.
- Managing and supervising engineering projects for clients.
- Visit proposed installation sites and draw rough sketches of location.

FEBRUARY 2019-PRESENT

Matic – Ticketing System Specialist

MATIC is a SaaS (software as a service) enabled marketplace connecting users to highly qualified registered cleaners in Middle East

- Identify, research, and resolve technical problems of a basic to moderately complex nature.
- Document, track, and monitor the problem to ensure a timely resolution.
- Provide extraordinary customer service when responding to client inquiries.

JANUARY 2017- PRESENT

River Gate SARL – IT (information technology)

River Gate SARL is a Lebanese registered institution taking charges of Platane the Venue which is a multi-functional venue located in Rashiin - Zgharta

- Providing technical support across the company (this may be in person or over the phone)
- Respond to and troubleshoot all website issues, quality, security and efficiency.

NOVEMBER 2015-DECEMBER 2016

Social Media Monitoring Specialist- AdVille

Adville is a full service advertising and communication company.

- Keywords analytics on social media and websites
- Building an active dashboard and making reports
- Analyze media campaign performances, and research results using a variety of tools.

JUNE 2005-SEPTEMBER 2015

System and Network Administrator at my own business for Wireless Internet Supplier

- Install all network hardware and software and make needed upgrades and repairs
- Maintain network and computer system security and ensure that all systems are operating correctly

Training

JANUARY 2016-MARCH 2016

Internship at La Kadischa – Electricity of Lebanon

- Implementing & Troubleshooting high, medium and low voltage circuits
- Making studies about high voltage mobile station and its equipment
- Learning about high voltage generators, heating generator (fuel) and water generator (turbine)

JUNE 2012-SEPTEMBER 2012

Internship at National Oil Well Varco – Dubai & Muscar

- Implementing & Troubleshooting the Sensors System in an oil driller
- Implementing Programmable Logic Controller (PLC) in the system
- Drawing and implementing electrical circuits in the sensors system
- Finishing with success a simulation driller project by implementing the system and reading its data.

Skills

- Telecommunications PSTN, ISDN, PLMN, CSPDN, PSPDN, GSM, GPRS, 3G, UMTS, Mobile Networking
- Networking Cisco, CCNA
- Hardware Switchers, Hubs, Routers
- Programing HTML, PHP, XML, C/C++, C#, JAVA, Objective C, VHDL

Projects

Slotted Circular Omnidirectional Waveguide Antenna (SCOWA) for Wireless Internet Applications

- This project provides an antenna taht operates at 2.4 GHz displayed a peak Gain of 23 dB with an almost perfect omnidirectional radiation pattern and a circular noise immune polarization.

Languages

Arabic (Mother tongue)-English (Fluent)/French (Advanced)