

Rony Chalhoub

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Born: 19 September 1996

Objective:

Seeking a job with a leading organization that will lead to a long term career relationship and to use my experience and education to help achieving organizational goals.

Education:

University	Bachelor of Business Administration AUL (Arts, Science, and Technology University in Lebanon) 2017 Senior project: Leadership and age
Secondary school	Lebanese Baccalaureate, Sociology and Economics (College Saint Georges Zalka) 2014

Work Experience:

- April 2019 – Present

Assistant manager at Tchouz Shoes Le Mall Dbayeh.

- Ensure high levels of customer satisfaction through excellent sales service.
- Build productive trust relationships with customers.
- Achieving excellent customer service to meet the store sales goals.

- January 2016 – January 2019

Assistant manager at TIMBERLAND, City Mall, Lebanon.

- Assist in manage the overall sales operation.
- Help in evaluating staff performance.
- Motivate staff.
- Customer Service.
- Handle customer inquiries and complaints.
- Planning and organizing.

- August 2014 – January 2016
Sales associated at TIMBERLAND City Mall, Lebanon.
- Ensure high levels of customer satisfaction through excellent sales service.
- Assess customers' needs and provide assistance and information on product features.
- Achieving excellent customer service to meet the store sales goals.

Skills:

- **Computer Skills:**
 - Skilled in Microsoft Office (Word, Excel, PowerPoint, and outlook).
 - Dolphin System.
- **Interpersonal Skills:**
 - Enthusiastic in my work.
 - Strong analytical and problem solving skills.
 - Able to work independently and in team.
 - Communication Skills and client satisfaction.

Languages:

- Arabic (Native)
- Fluent in English and French

Interest:

- All kinds of sports especially basket-ball and swimming.
- Watching movies.

References

- Available Upon Request