

Samir Haddad

samir.j.hadad@gmail.com

03-302351 / 05-922706

Baabda, Lebanon

Aiming to achieve Operational and Business Excellence and synergy between multiple areas, businesses and functions while addressing complex operations and processes using agile methods, design thinking ,digitalization and process automation, leading to increased efficiency and improved cost.

Work Experience

08/2017 – present

Business optimization Manager

Holdal Abou Adal Group – Lebanon

Created a link between the businesses (FMCG, Retail, Manufacturing, supply chain) departments & stakeholders in order to deliver smooth operations and inter departmental process optimization; while addressing complex, time, cost and resource consuming tasks.

Provided and assisted in Business decisions based on SWOT/ROI and agile methodologies.

08/2016 – 07/2017

IT Business Solutions Manager

Holdal Abou Adal Group – Lebanon

Planned, coordinated, and supervised all activities related to the design, development, and implementation of organizational information systems and software applications in Lebanon and MENA region.

Managed and maintained company AX 2012 ERP, INFOR WMS, SFA, cash Van solutions and all related business systems; while coordinating stakeholders needs as well as suppliers and customers requests.

03/2013 – 07/2016

Business Solutions Specialist – Supply Chain & Manufacturing

Holdal Abou Adal Group – Lebanon

Responsible for providing integrated business applications, practices and systems related to the supply chain operations, warehousing, logistics and manufacturing.

Skills & Competencies

	1	2	3	4
Innovator				3.5
Time Management				3.5
Project Management				3.5
Verbal & written communication				3.5
Perform under pressure				3.5
Good listener				4.0
Negotiation skills				3.5
Conflict resolution Skills				3.5
Team Player				3.7
Design Thinking				3.7

Lead the implementation and users training for AX 2012 ERP from the operation side.

Lead the implementation and users training for 3PL Warehouse Management system.

Certificates

06-2009 – 02/2013

System analyst and senior software developer
Agility Logistics – Lebanon

PMI Agile Certificate
Practitioner – Formatech 2018

Implement, maintain, support & guide any new warehouse management implementation or integration.

Ms. Project – Formatech 2015

Develop user requirements software.

Support and maintain Hardware, software, network and server requirements for Agility warehouses, offices and end users.

Project Management
Professional, PMP 35 hrs.
workshop – Formatech 2012

Education

2002 – 2006

Bachelor of Management Information System (MIS)
American University of Science and Technology (AUST)

1987 – 2002

Bachelor of Economics & Sociology
College des Peres Antonins