

VALERIE DALATI

Lebanese & US Resident (San Diego, CA)

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OBJECTIVE

To enrich and optimize potential in individuals, organizations and communities, by exploring, building and highlighting their capacities.

OVERVIEW

A trilingual (French, English, Arabic) & accredited capacity building consultant with 14 years of experience and proficiency in the fields of International Relations, Learning & Organisation Development & Events Creation.

EDUCATION

- MA in International Relations, Lebanese American University (LAU), Lebanon-2013
- BA in International Affairs and Diplomacy, Notre Dame University (NDU), Lebanon-2007

CERTIFICATIONS

- Disney's Approach To Leadership Excellence – The Disney Institute – January 2021
- Certificate of Advanced Studies In International Relations (CASIR) – Geneva School of Diplomacy (GSD) – December 2020
- Certified Trainer: Train the Trainer Certification - International Consulting & Training Network – New York & Lebanon (2010)
- Accredited Consultant: Margerison- McCann Team Management Systems – TMSDI: Team Management Systems Development International – London (2012)
- Certified KAIZEN Facilitator: KAIZEN Process Management Facilitator – GNOSIS -International Consulting & Training Network (2013)

SKILLS

- Creative & innovative skills
- Change management & creative problem solving
- Entrepreneurial spirit and explorative energy
- Strong networking and public relations skills

- Ability to manage simultaneous projects and meet deadlines in a demanding environment
- Team leadership – team management – team building
- Learning & development – human resources – organization development-performance management – employee relations
- International relations
- Event consulting, design & planning
- Process modelling & optimization
- Strategic thinking & planning
- Computer literate, including Microsoft Office

PROFESSIONAL EXPERIENCE

THE TALENT LAB (Consulting & Learning) www.the-talentlab.com

Beirut, Lebanon 2015 – Present

San Diego, USA 2017 – Present

Title: Founder & Capacity Building Consultant

- THE TALENT LAB was founded for the purpose of incorporating diversified talents and thoughts to create interdisciplinary programs and solutions for organizations, communities, public administrations and individuals.
- THE TALENT LAB is dedicated towards providing unique experiences through its accredited and enriching bouquet of services: Strategic Consultancy, Learning and Development Solutions & Boutique Events Services

Western Union Head Office: Online Money Transfer (OMT) www.omt.com.lb

2012-2016 (Accredited agent partner “**OMT: Online Money Transfer**” providing fund transfers in Beirut, Lebanon)

Title: Head of Learning & Development Unit

- Founded and developed the unit strategy and objectives, methodologies, policies and procedures to cover learning and development (L&D) solutions for agents and team members (over 1,000 users)
 - Lead the design and delivery of off-job and on-job trainings through several technical and soft-skill topics
 - Created, developed and organized several learning events / team building – outings & gala dinners events for company employees –
- Major roles including: *generating theme, selecting the color's palette for the event, generating ideas for decoration and assessing and selecting suitable suppliers accordingly, planning and managing budget, planning event agenda and generating entertainment ideas while assessing and selecting suitable entertainers for the scope of the event, menu design, food tasting and selection, coordination with all parties needed inside and outside the company.*

- Facilitated the optimization of macro-processes across the company through seniors' meetings and participated in the preparation and launching process of the company's new services
- Contributed in organizational development functions along with the learning & development function and event creation through the participation in the performance management system, employee relations and team leadership across the company

International Consulting & Training Network (ICTN): www.ictn.com

(Beirut, Lebanon) 2010-2011

Independent Lebanese-based consulting and training organization that takes a holistic approach to management consulting with offices in Beirut & New York

Title: Research & Development Team Leader (Training Resources) | Professional Trainer

- Handled the research, design and development of the company's public and in-house trainings and learning events (e.g.: team building events and activities)
- Delivered training topics related to team management, communication, problem solving and creativity

The Leading Minds: www.theladingminds.com

(Beirut, Lebanon) 2008-2009

Consulting and training firm specialized in offering specially organized seminars and conferences

Title: Account Manager

- Handled corporate portfolio and identified training needs for company's customers
- Coordinated with trainers and suppliers on content and coordination of the training event preparation (venue research, menu selection, logistics and so forth...)

Issam Fares Center for Lebanon (IFCL)

(Sinn El Fil, Lebanon) 2007–2008: Internship (Research Assistant),

Mexican Embassy

(New Rabieh, Lebanon) 2005-2006: Internship

VOLUNTEERING ACTIVITIES & MEMBERSHIPS

- Member of the Protocol & Diplomacy International Protocol Officers Association PDI-POA (Mentorship & Partnership Exchange Program Lead & Webinars Project Manager) (November 2016 – present)

- Education & Media Communication Volunteering with Classroom of the Future Foundation (San Diego February-April 2018)
- Member of the Connected Women of Influence (San Diego in 2018)
- Participant & Facilitator in the Generations for Peace Camp – Lebanon (October 2011)
- Delegate at Generations for Peace – Promoting Conflict Transformation & Peace Building – Lebanon (2010)
- Trainer and Director of the Human Rights Council (HRC) in Global Classrooms LAU- MUN (Model United Nations) (November 2007- May 2008) - Byblos, Lebanon
- Secretary of the Club of International Relations (2006-2007) – Notre Dame University (Zouk, Lebanon)
- Member of Dialogical Istanbul between youth of the Euro Med region, The Danish Youth Council – Istanbul, Turkey (February 2006)
- Active Girl Scout & Girl Scout Leader with Association Des Guides Du Liban AGDL (Lebanon) for more than 10 years

HOBBIES

Traveling, Arts & Cultures, Camping, and Theatre

LANGUAGES

Fluent French, Fluent English & Fluent Arabic with Lebanese Native Currently learning Russian language and reinforcing previously learned basic Spanish language

REFERENCES Available on my LinkedIn profile & upon request