



Mohammad Alayan

Contact Details

Mobile: +961 71 351 420

Address: Ghobeiry, Beirut

Email: Mohammad.alayan@live.com

Career Objectives

I am looking for a computer & communications engineering company to demonstrate the knowledge I know to contribute to the development of the company and achieve the best possible results.

Skills

- I am a good team work who can be either team leader or a team player have the ability to take decision in hard situations also have skills with customer services
- Computer skills: Microsoft office, excel, java (net beans), gpos system (hospitality system), Adobe acrobat, AutoCAD,

IOS Developer (using swift language), Windows Server 2008-2012,
Software and hardware for phones

Western union and OMT (online money transfer) systems

Projects

- Smart Helmet

My smart helmet is made for motorcycles; the helmet communicates with smart phones and sends messages including the location of the user in case accidents occurred.

- Zuruna:

Zuruna is an application about tourism in Lebanon that spotlight on the hidden beauty of our country and encourage people for local tourism

Assistive robot for blind person:

I build a self controlled car with build-in map using autopilot (with ardupilot software) and we add sensors (laser sensor and range sensors) connect by Bluetooth to the hand of the blind person and give him voice command by headphones in order to help him have a short walk without any assistant.

Employment History & Experiences

2019-2020(current job) **Plaza Hotel**

Work as receptionist and front desk.

This job helps me get experienced on how to deal with new customer everyday and solve problems and learn more skills.

2019 **Vueling airlines**

I work with vueling airlines in Beirut airport as flight attendant.

My responsibility is to deal with customers on check-in and baggage also ticketing issues also communicate with the captain on what he need from ground station .

2017-2018 **Western union and OMT**

(Online money transfer) agent and payment services This job gives me more experience in customer services 2016-2017 **Torch Academy**

Training for IOS developer, this opportunity give me chance to learn new skills to be able code and develop applications for I Phones users
2014 – 2017 **Middle East Airlines**

Handling operations in Customer & Baggage service.

I learned a lot from this opportunity starting from what should I do if I want to travel and how I communicate with foreign people and foreign language , how I work under pressure ,how I deal with unsatisfied customers ,how to convince customers and sell them my offer or product

Also I learn new skills such like (how I check in online, how I work with sales and check in software ex: Amadeus, CLF, saber)

2010 – 2013 **Plaza Hotel**

Work as supervisor for room service.

This job gives me the opportunity to work with tourist to know their habits and to discover their culture, it's gave me more experience with customer service also this job helps me learn English faster, And I got skills with hospitality, food and beverages services and software's related to this field.

2006 – 2011 **International Information Company**

Statistic man. This job give me experience on how I deal with people in street to convince them have short conversation with foreign one and to improve self confidence and trust myself and skills.

2009 – 2010 **Promoter**

This was joyful and interesting opportunity,

It let me challenge myself from being a shay person to

A one who contact foreign people without fear or hesitate from anything

Education

2018-2020 **Lebanese International University**

Computer Communication Engineering (MS- Master's degree)

2010 – 2016 **Lebanese International University**

Computer Communication Engineering (BS- Bachelor's degree)

2008 – 2009 **Ramel El Zarif High School**

Life Science.

Interests

- Football, Swimming, Gaming, Kung-Fu, Walking, Learning, Traveling

Languages

Language	Reading	Writing	Speaking
Arabic	Fluent	Fluent	Fluent
English	Fluent	Fluent	Good
French	Good	Good	Good

References

Available upon request.

